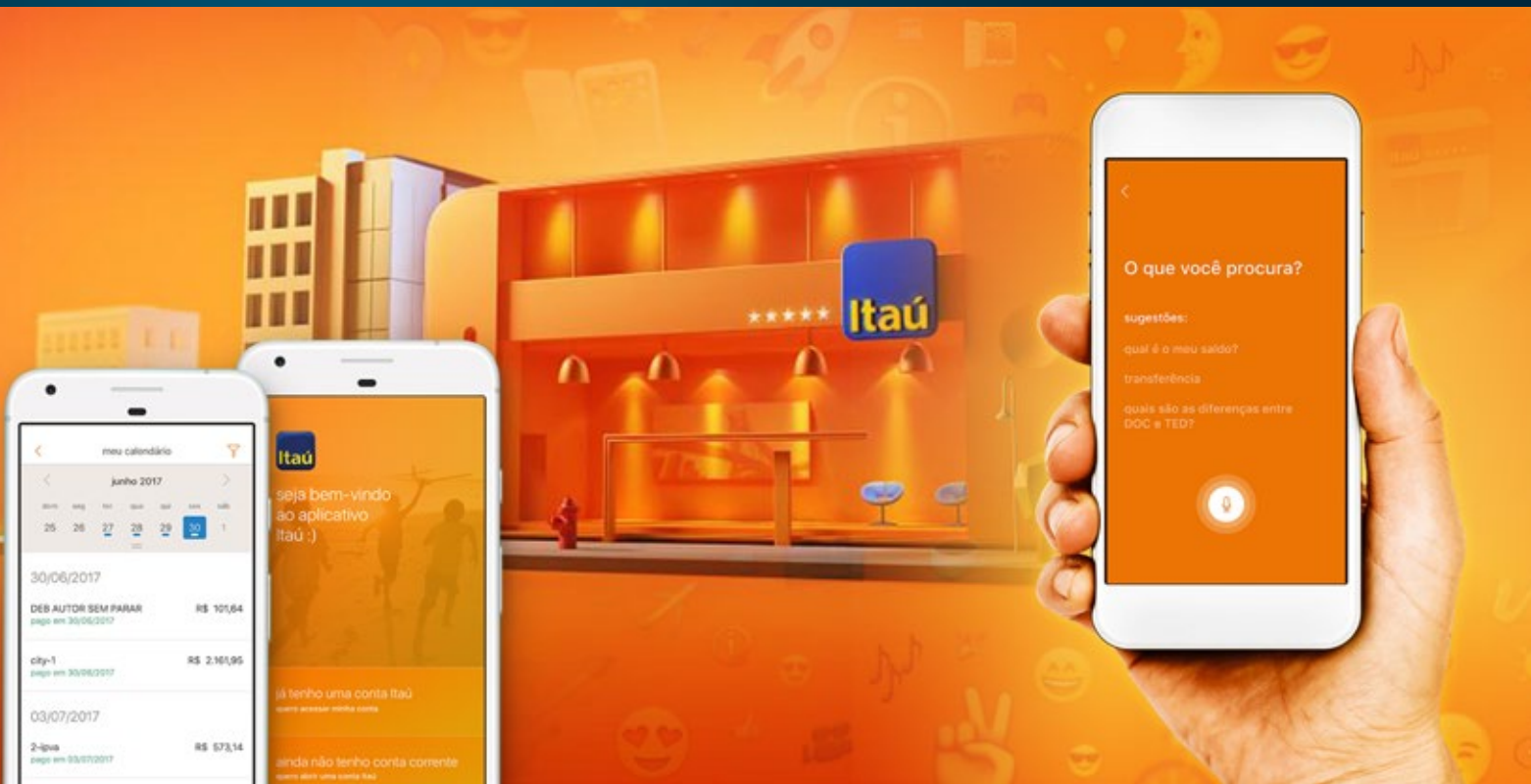




Case Study: ITAU



Completed

about the project:



Fintech



iOS
Android



Brazil



5 months



1 manual
tester

Client

ITAU: ItaúUnibanco is a Brazilian publicly quoted bank with headquarters in São Paulo, Brazil. The bank is the result of the merger of Banco Itaú and Unibanco, which occurred on November 4, 2008, to form ItaúUnibanco Holding S.A, the largest financial conglomerate in the Southern Hemisphere. It is the 10th largest bank in the world by market value. The bank is listed at the B3 in São Paulo and in NYSE in New York. It currently is the biggest Latin American bank by assets and market capitalization.

The process of choosing candidates

The client had already worked with UTOR and didn't doubt who would handle the QA for the project.

After the interview with the project Manager of the team, we were selected as the QA agency and our QA was included in the team:

- Alex Lytvyn [QA Engineer]

Requirements

The client wanted to find a QA agency which could build a QA process from scratch. The purpose of testing was a mobile online banking application for iOS and Android.

What was done?

- Organized the QA process for the project
- Created test documentation
- Established communication with the team
- The following testing activities were performed:
 - UI/UX Testing
 - Functional Testing
 - REST API Testing
 - Regression Testing

Following apps/tools were used:

Asana
Confluence
Zeplin
Realtime board
Slack
Postman

Results:



279
issues found



The first versions
of the application
were released
Into production

The main result which the client wanted to succeed was achieved: both the Android and iOS apps were delivered before the deadline and both met the requirements, as defined by the customer, ITAU.

Client Feedback:

"UTOR QAs are very proactive QA professionals always giving ideas to improve our process. They are always looking for details and helped us to find problems."

Tarsila Yuki
Project Manager
ITAU

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