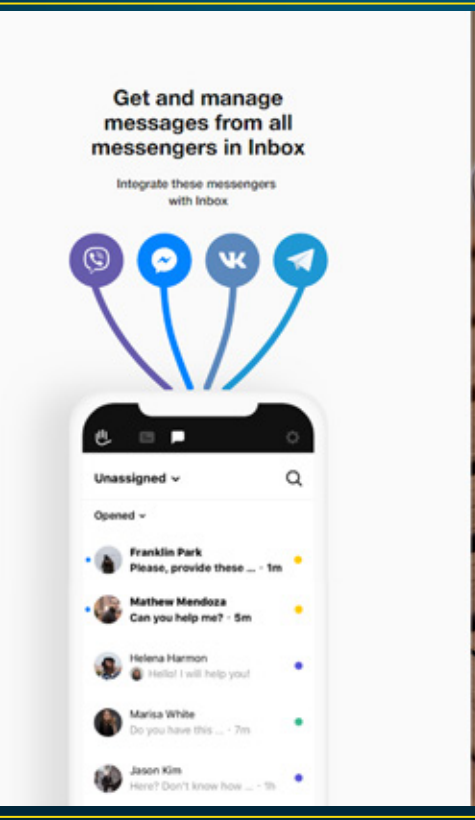
# Case Study: mssg.me



**Completed**

## About the project:

SaaS

Web

Ukraine

1 months

3 QA engineers

Vlad S
manual eginee

Yan L
security engineer

Artem V
performance testing

## Client

Mssg.me helps your Instagram customers to find the best way to contact you. Get messages from different messengers in one Inbox. Integrate Facebook Messenger, Telegram, Viber, Vkontakte with Inbox.

## Team

The core team based in Ukraine. There are 7 persons in the team.

## The process of choosing candidates

We have been recommended to Max by our client. We had a call with him and the CTO, during which mssg.me project and our methods of work were discussed. After the call, we provided a detailed estimation by specifying the types of tests and the required time.

We were selected as QA agency and 2 our testers worked on this project:
- Vladyslav Sherikh (manual functional)
- Yan Lypnytsky (security engineer)
- Artem Vasilenko (performance engineer)

## Flow

Create your own mssg.me link and share it instantly with anyone – friends, customers, partners.
Share your mssg.me link the way you want – via an email, your Instagram profile, or even on your business card.
Your customers click on the link, choose a messenger, and that's it. They will reach you in seconds.

## Requirements

The client wanted to find a QA partner to test their project in order to prevent major, critical, and blocker issues according to the Functional and UI/UX types of testing, as well as the problems with Security and Performance.

## What was done?

Our QA engineers connected to their team chats.
A test strategy, test documents, test scripts for performance tests created.
Functional, Security, and Performance testing was done.

# Results:

0 major, critical, blocker issues in production

The first version of the application was released

~110 tickets were found

The main goal set by the client was achieved. The project was sent to production without any major or higher priority issues. The web application has splendid user experience feedbacks.

Client Feedback

*"That was a great experience to work with our QA&Testing partner UTOR. Two things which impressed me mostly: estimations and quality of management! Thanks guys!."*

Max
CEO of mssg.me